



PATIENT SAFETY IN THE EMERGENCY DEPARTMENT

The Maryland Patient Safety Center (MPSC) knows that Emergency Departments are working tirelessly on ED wait times and throughput issues. MPSC offers tools to help reduce harms that are occurring as a result of overcrowding and boarding, which can negatively effect patient care, mortality, morbidity, patient satisfaction, and quality of

care. The physical and moral harm experienced by ED staff is also substantial. Join MPSC throughout the year for virtual webinars, patient safety tools courses, confidential and protected roundtable discussions for shared and experiential learning, and safety reviews tailored for high priority adverse events in the Emergency Department.

ED SAFETY LEARNING SERIES

This series of easy-to-consume virtual webinars will highlight emerging patient safety trends and issues of critical need in the Emergency Department. The webinars will identify innovative strategies and implementation techniques to support ED teams in meeting their quality and safety goals and harm reduction.

July 18, 2024	12:00-1:00pm	Behavioral Health Emergencies
September 19, 2024	12:00-1:00pm	Data and Dashboards to Improve Outcomes in the ED
October 17, 2024	12:00-1:00pm	Pediatric Readiness for the ED
November 21, 2024	12:00--1:00pm	Caring for Our Caregivers: Workplace Violence in the ED
December 5, 2024	12:00-1:00pm	Implementing a Collaborative Initiative to Improve the Quality of Care for Maternal Patients Presenting to The Emergency Department
January 16, 2025	12:00-1:00pm	Safety and Security in the ED
February 20, 2025	12:00-1:00pm	Medication Safety in the ED
March 20, 2025	12:00-1:00pm	Surge Plans
May 22, 2025	12:00-1:00pm	Handoffs and Communication
June 18, 2025	12:00-1:00pm	Diagnostic Delays and Errors in the ED

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PATIENT SAFETY TOOLS

Many healthcare professionals, particularly quality and safety leaders, use a variety of patient safety tools and techniques daily to ensure the delivery of highly-reliable care; but these tools also offer implementable, effective, and practical applications for front-line healthcare workers to improve patient safety systems and processes.

September 25, 2024	12:00-2:00pm	Reviewing Safety Events in the ED
January 22, 2025	12:00-2:00pm	Failure Modes and Effects Analysis to Proactively Address Safety in the ED
May 28, 2025	12:00-2:00pm	Teamwork and Communication Tools (Team STEPPS®) in the ED

SAFE TABLES

Safe Tables are a shared learning forum for peers to exchange patient safety experiences, discuss best practices, network and learn from each other in an open, uninhibited and legally protected environment. Safe Tables are open to MPSC members only.

June 12, 2024	1:00-3:00pm	Overcrowding and Boarding
March 12, 2025	1:00-3:00pm	ED Led Priorities

ED LISTSERV

MPSC operates a listserv for healthcare professionals with an interest in Emergency Department safety. The listserv offers a network for shared and experiential learning and is used by MPSC to share upcoming events and information specific to safety in this specialty. MPSC members may use the listserv to pose questions to the group in order to garner feedback, solutions, and gain consensus on topics related to quality and safety in the ED. **Please contact mpsc@marylandpatientsafety.org to be enrolled.**

TO LEARN MORE AND REGISTER:

<https://marylandpatientsafety.org/emergencydepartment/>

