

## TeamSTEPPS®

# MASTER TRAINING COURSE

**June 20 and 21, 2024 ■ 8:00 am to 4:00 pm**

*This is an in-person event. Lunch will be provided.*

Pierson Conference Center  
6820 Deerpath Road, Elkridge, MD 21075

**Team Strategies and Tools to Enhance Performance and Patient Safety (TeamSTEPPS®)** is an evidence-based set of teamwork tools, aimed at optimizing patient outcomes by improving communication and teamwork skills among health care professionals. Maryland Patient Safety Center is offering the Master Training 2-day course with a train-the-trainer approach. This approach educates participants on the TeamSTEPPS® fundamentals content, provides them with resources for training others, and ensures that they gain the knowledge and training required to implement and coach the behaviors needed to achieve positive results. This course is taught by—and produces—Master Trainers.

### Registration Requirements

A full team of three individuals is required; partial teams will not be able to register. Registration requires the following information for each of your three or more team members: Name, Organization Name, Address, Phone, Email, Credentials, and position within the organization.

### Pre-Work

The pre-work is designed to help you prepare for the 2-day onsite Master Training course. Furthermore, responses from your team's pre-work will provide the faculty with key insight as to the needs of the class. Completing the pre-work will not only help you garner more from the training, but will also help the faculty leverage their resources and expertise to tailor the curriculum to your needs. It is appropriate for your team to work together on this assignment and have one person submit it on the team's behalf. Instructions on how to upload your pre-work will be forthcoming.

*Upon successful completion of the TeamSTEPPS® Master Training course, attendees will receive a Certificate of Completion.*

### TO REGISTER

**MPSC Members: \$300**

**Non-Members: \$600**

<https://marylandpatientsafety.org/education/>

### ABOUT THE SPEAKERS

**Adriane Burgess, PhD, RNC,--OB, CCE, C-ONQS, CPHQ, FAWHONN** has been a registered nurse for over 25 years working in a variety of maternal child health clinical settings. She works as the Director of Perinatal and Neonatal Quality and Patient Safety at the Maryland Patient Safety Center where she leads education and initiatives to promote quality and safety in maternal and neonatal care. Dr. Burgess is a TeamSTEPPS® Master trainer and has received the 2019 AWHONN Award for Innovation, the 2019 MCN: The American Journal of Maternal Child Nursing Quality Improve Article of the Year as well as awards from Safe Healthcare for Every woman and the Department of Health and Human Services each year for successfully implementing innovative quality improvement projects. She received AWHONN's Award for Excellence in Leadership in 2023 and was inducted as a fellow in that organization. Dr. Burgess has written numerous peer reviewed publications and presents regularly at local, regional and national forums.

**Bonnie DiPietro, MS, RN, NEA-BC, FACHE** has served at the Maryland Patient Safety Center for over ten years. As the Vice President of Operations Bonnie has been the lead facilitator of many of the Center's statewide patient safety collaboratives and partner in other quality improvement projects in the state. Bonnie serves as a clinical resource, quality expert and healthcare administration resource in the Center's initiatives and projects. She is a TeamSTEPPS® Master Trainer and has served as a lead trainer in organizational program implementation. Bonnie has more than 40 years of healthcare experience, holding executive, clinical, educational and administrative nursing positions throughout the Baltimore-Washington metropolitan area. Bonnie is certified in advanced nursing administration through the American Nurses Association credentialing center and is a Fellow of the American College of Healthcare Executives.