

*Keeping Maryland
healthcare safe.*



SPRING/SUMMER 2022 | NEWSLETTER

Annual Patient Safety Conference Returns in Person with Nearly 700 Healthcare Professionals Attending

Following two years of virtual conferences, the Maryland Patient Safety Center welcomed hundreds of healthcare professionals from Maryland and beyond on March 4, 2022 for the 18th Annual Maryland Patient Safety Conference in Downtown Baltimore.



The theme this year was “I Thought We Fixed That? Chronic Issues in Patient Safety”. The event focused on providing education and strategies to support healthcare professionals as they take a fresh look at longstanding patient safety issues persisting despite individual and institutional best efforts.

The daylong event featured learning, networking and inspiration as the Maryland patient safety community gathered in person for the first time since the onset of the COVID-19 pandemic.

“It was so exciting to get back together for this conference,” said David Mayer, MD, Chairman of the Maryland Patient Safety Center Board of Directors. “The pandemic has caused tremendous stress and hard work and I have to thank all of our healthcare workers, but especially our nurses for protecting our patients, keeping them safe and saving lives during the COVID crisis. You truly are our heroes, and it is important to have the chance to get together to celebrate all of you and learn and move forward together.”

In addition to an Opening Keynote panel and a Closing Keynote presenter, the conference offered three tracks of presentations throughout the day.





The interactive poster hall showcasing Minogue Award for Patient Safety submissions gave attendees the opportunity to network and discuss best practices that will help to shape patient safety work for years to come.



Numerous sponsors set up booths to showcase products and services that healthcare leaders are leveraging to make care safer for patients.

The team at the Maryland Patient Safety Center is grateful to all of the event sponsors, speakers and attendees who did so much to make this event possible.

“It is so great to be here to celebrate all of the Maryland healthcare organizations doing wonderful work in addressing the challenges we face in patient safety,” said Deneen Richmond, President of Luminis Health Doctor’s Community Medical Center and MPSC Board Member. “Fortunately, we are able to get together safely in person to learn and share how to make Maryland a safer place for all of our patients. It makes me proud to be a part of this great organization.”

You can view the full event agenda, speakers, photo gallery, and list of sponsors [HERE](#).



Honoring the Minogue Award for Patient Safety Innovation Winners

MPSC welcomed healthcare leaders and patient safety project winners to the annual Minogue Award Reception the night before the conference. This year was unique because included in the list of invitees were the winners from 2020, 2021, and 2022. Due to pandemic concerns during the previous years, the 2020 and 2021 winners were unable to be recognized at this special event. It was a beautiful night honoring those who have given so much to patients in Maryland. The 2022 awardees are as follows:

Minogue Award for Patient Safety Innovation

Adventist HealthCare

Improving Patient Experience and Shared Decision-Making with Interdisciplinary Bedside Rounding

Distinguished Achievement for Patient Safety Innovation

Johns Hopkins Home Care Group and The Johns Hopkins Hospital

Utilizing Transition Guide Nurses to Facilitate Safe Transition of Patients from Hospitals to Community Settings and to Reduce Hospital Readmission Rates

Circle of Honor

University of Maryland Charles Regional Medical Center

Mobility Rounds and Reports: Tools for Improving Patient Mobility & Safety Outcomes at a Community Hospital

University of Maryland Baltimore Washington Medical Center

Stroke "SWARM" Process

Meritus Health

Best Practice for Pressure Injury Prevention: Twice-Weekly Unit-based Nursing Skin Rounds

Meritus Health

Solving Sepsis

Sinai Hospital, a LifeBridge Health center

A Collaborative Approach to Reduce Severe Maternal Morbidity (SMM) for obstetric patients presenting to the emergency department (ED)

Sinai Hospital, a LifeBridge Health center

Elopement Evidence-Based Mitigation and Management

Sinai Hospital, a LifeBridge Health center

PLATO Rounds: An Evidence-Based Collaborative Approach to improving outcomes

Johns Hopkins Home Care Group

"The Home Health Clinician's Patient Empowerment Toolkit" designed to enhance patient engagement & patient safety

B.I.R.T.H. Equity Maryland Project Launches

***Joint Effort Between Maryland
Patient Safety Center and
Maryland Hospital Association
Engages Non-Obstetric Providers***



Maryland is committed to reducing the rate of severe maternal morbidity across the state by nearly 20% by 2026.

Meeting that ambitious goal depends on changing the way healthcare providers hear and engage with pregnant and post-partum mothers, especially Black mothers, who are disproportionately impacted compared to their non-Black counterparts. These women often have been seen in a primary care office, clinic, emergency department, or other community health setting where their early symptoms are underappreciated or dismissed.

With the leadership and support of an advisory group comprised of local experts in the fields of maternal health, emergency medicine, family practice, racial bias and health care inequities, the Maryland Patient Safety Center and the Maryland Hospital Association have partnered to create educational tools for non-obstetric providers to address the substantial disparity in maternal morbidity rate for Black mothers in Maryland.

This unique effort, titled B.I.R.T.H. Equity Maryland (Breaking Inequality Reimagining Transformative Healthcare) will help providers and patients recognize early warning signs and identify and mitigate their biases, and is designed to amplify the implicit bias training and expansion of perinatal resources throughout the state.

Learn more about the program and how you can get involved [HERE](#)



Be sure to check out our website and follow MPSC on social media for continuing updates on this important program and the impact that it is making at the pilot sites:

- University of Maryland Baltimore Washington Medical Center Emergency Department
- Mercy Medical Center Emergency Department
- Baltimore Healthy Start
- Comprehensive Women's Health
- University of Maryland BWMG Primary Care at Hanover

Maryland Patient Safety Center Launches Two **BRAND NEW** Education Courses!

Elder Abuse Prevention and Response

The Key Role of Medical Professionals in Identifying, Reporting, & Treating Elder Abuse

This live virtual training will discuss the complex dynamics of elder abuse, including the types of abuse and the difference in experiences compared to younger victims. The training will increase awareness of elder abuse warning signs and screening tools. Beyond identification, participants will learn about their own role as mandatory reporters and coordinating with Adult Protective Services. Finally, participants will get the chance to learn from two elder abuse case examples.



June 23, 2022 • 1:00 to 3:00 PM • FREE • 2.0 CEUs

Learn more [HERE](#)

e-Learning - Data Visualization



Learn more and register to take the course at a time convenient for you [HERE](#)

From Spreadsheet to Story: A step-by-step guide to communicating health data

This is a five-part continuing education course on data visualization accredited by the American Public Health Association for 8.0 APHA credits.

From Spreadsheet to Story: A Step-by-Step Guide to Communicating Health Data offers a hybrid learning experience for healthcare professionals desiring to bring data to life through engaging and meaningful messages.

Check out all of MPSC's upcoming courses & the asynchronous e-Learning catalogue [HERE!](#)



- ✓ MPSC is completing the **Clean Collaborative Phase III** that began in October 2020 with ten long term care facilities across the state with a grant from HSCRC. The last month of data collection was in March 2021. Data analysis is underway.

The goals of the collaborative were to improve cleanliness of specified surfaces, decrease emergency department visits for infection related diagnoses and decrease hospital admissions for infection related diagnoses. Look for a summary of findings to be released soon.

- ✓ **Bonnie DiPeitro, VP of Operations for the MPSC**, authored an article that was recently selected for publication – [*“Improving Outcomes Through a Neonatal Abstinence Syndrome Collaborative in Maryland”*](#). The article summarizes the great work of 31 of Maryland’s birth hospitals and Mt. Washington Pediatric Hospital to improve care of infants with NAS in Maryland.



- ✓ **Our Caring for the Caregiver: Implementing RISE program**, a partnership with the Johns Hopkins Armstrong Institute for Patient Safety and Quality, continues to sustain a trajectory of impressive growth! We now have 91 different acute care hospitals, 4 provider groups, 3 veterinary organizations, one state Department of Public Health, and one School of Nursing in our network of **Resilience In Stressful Events (RISE)** trained partners. This group stretches across 20 states, Canada, Europe and Saudi Arabia!

MPSC also added an additional regional support trainer for the program, **Janet Sellers, LCSW**. Janet has a deep and diverse background in healthcare. She has been with St. Jude Children’s Research Hospital for nearly seven years and since October 2018, served as the Manager for the Staff Resilience Center. In this role, she oversees staff support services including RISE Peer Support to employees across the institution.



Janet Sellers, LCSW
St. Jude Children’s
Research Hospital



A Message from our CEO



Dear Members, Colleagues, and Supporters of MPSC:

**“And you better start swimmin’
Or you’ll sink like a stone
For the times they are a-changin’”
~Bob Dylan**

Yes, we’ve all been living through enormous change for more than two years and it has affected almost every aspect of our lives, especially our lives in healthcare. The pandemic has brought us to a new normal. We are dealing with many issues which, although not new, are affecting our everyday lives and work in new ways, most notably in delivering safe and effective care to our patients. Novel infections, staffing shortages, worker burnout and especially disparities in care all require attention and we are doing our best at the Maryland Patient Safety Center to address all of your changing needs with thoughtful intent.

We encourage all of you to get involved with the MPSC in a way that is meaningful to you. Perhaps you are on a team participating in our Clean Collaborative for Infection Prevention, or you work at a pilot site for our B.I.R.T.H. Equity Maryland program. Maybe you can contribute to the many conversations happening among our Patient Safety Officer, Peri/Neonatal, Patient Family Engagement, or Wellbeing email groups. Why not seek a deeper understanding of Patient Safety work which can be found through our lengthy list of live courses and e-Learning opportunities?

However you choose to participate, we are confident that MPSC can provide the tools you need to make an impact on healthcare in our region. Organizational membership renewal is right around the corner and we look forward to continuing our many longstanding partnerships in patient safety, but we also hope to welcome new colleagues into this fold. For we know that patient safety relies heavily on sticking to what is proven to work while also inviting innovation; and because, as Bob Dylan says, “the times they are a-changin’.”

Sincerely,

Blair Eig, MD
President & CEO

MPSC Membership Information:
Please contact Anna Koerbel
akoerbel@marylandpatientsafety.org



SAVE THE DATE!
November 3, 2022
**Annual Medication
Safety Conference**

