



Maryland Patient Safety Center presents
**Patient Safety Tools Training
e-Learning**

Appreciative Inquiry: *A Positive Approach to Patient Safety*

Program Overview

This introductory class on Appreciative Inquiry (AI) will present an approach to a methodology that may be used to enhance the culture of patient safety. The 3.5 hour class will provide a foundational knowledge on AI, introduce the methodology as a tool to enhance the culture of patient safety at the unit and organizational levels, and demonstrate the principles of AI and its application. The four phases of AI and application of AI techniques will be presented in a hands-on learning environment.

Who Should Attend

Patient safety champions, patient safety officers, quality improvement and risk management staff and any others interested in AI and patient safety.

Program Fee:

Non-members: \$49

Maryland Patient Safety Center members: **FREE**

Learning Objectives

- Describe and define the four phases of Appreciative Inquiry (Cognitive – knowledge).
- Recognize the importance of “Asking the Right Question” to the generative process of Appreciative Inquiry (Cognitive – comprehension).
- Integrate the principles of Appreciative Inquiry into a group experience of an Appreciative Interview (Affective – application)
- Examine the application of Appreciative Inquiry techniques to enhance the culture of Safety (Cognitive – analysis).

To register: www.MarylandPatientSafety.org/elearning/

Questions regarding this program or the Maryland Patient Safety Center:

Contact 410-540-9210

or programs@marylandpatientsafety.org