



**MARYLAND HEALTH CARE COMMISSION**

4160 PATTERSON AVENUE – BALTIMORE, MARYLAND 21215  
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May 18, 2020

Barbara Epke, Interim President  
Maryland Patient Safety Center, Inc.  
6820 Deerpath Road  
Elkridge, MD 21075-6234

Dear Ms. Epke:

At its April 16, 2020 meeting, the Maryland Health Care Commission (Commission) voted to redesignate the Maryland Patient Safety Center, Inc. (MPSC, Inc.) as Maryland's patient safety center. The Commission recognizes the value of a coordinated statewide approach to improve health care quality and prevent medical errors. To that end, the MPSC, Inc. is well positioned to play a leadership role in our State given its ongoing evidence-based programs and strong partnerships with hospital and non-hospital providers.

On behalf of the Commission, it is my pleasure to extend the designation of the Maryland Patient Safety Center, Inc. from April 30, 2020 to December 31, 2025. This redesignation is subject to performance requirements that will be formalized in an agreement between the Commission and MPSC, Inc. including:

Adherence to the priorities identified in the Commission's Request for Expressions of Interest and Public Comments: Designation of Maryland's Patient Safety Center (RFI) document;

Effective implementation and continuation of the strategies, programs and activities identified in MPSC, Inc.'s January 13, 2020 response to the MHCC RFI;

Routine strategic planning and ongoing communication with the Commission staff to facilitate effective monitoring and assessment of MPSC, Inc.'s performance;

Submission by MPSC, Inc. of written semi-annual progress reports summarizing program activities and progress related to measurable performance outcomes;

Membership on the MPSC, Inc. board by one Commissioner and one staff member;

A majority of Maryland hospitals must participate actively each year in at least one of the center's major patient safety initiatives;

Focused outreach to long term care facilities and outpatient providers to facilitate their participation in patient safety improvement and care coordination activities;

Specific and measurable goals shall be developed in collaboration with the Commission for all programs and activities to manage expectations within funding constraints.

If significant concerns about the effectiveness of MPSC, Inc.'s program were to arise, the Commission will form an independent review committee to recommend whether its designation should continue.

We congratulate MPSC, Inc. on this redesignation and anticipate continued success and innovation.

Sincerely,



Ben Steffen,  
Executive Director

cc: Blair Eig, M.D.  
Katie Wunderlich, Executive Director, HSCRC  
Theresa Lee